# **Head of Finance**

#### **MISSION**

The Head of Finance ensures the financial health, operational effectiveness and organisational sustainability of Ten Ten Resources. As a senior leader, the post-holder integrates finance, systems and people management so that the organisation can deliver high-quality programmes in alignment with its Catholic mission and values.

#### **POSITION IN THE ORGANISATION**

- Reports to: The Directors
- **Member of:** Senior Leadership Team (non-director)
- **Line manages:** The postholder will be required to manage several colleagues. Details to be confirmed.
- Works closely with: The Directors, Head of Operations, Finance Officer, and external accountants.
- Key purpose in the structure: Provides organisational oversight across finance, systems and people management to ensure Ten Ten functions effectively and sustainably.

#### **RESPONSIBILITIES**

## 1. Finance

- Lead all financial management, ensuring accuracy, transparency and sustainability.
- Take responsibility for project costing, cashflow planning and financial modelling.
- Produce monthly management accounts, quarterly EO Board reports, annual budgets and oversee quarterly VAT returns.
- Lead subscription pricing, invoicing processes, credit control and renewals.
- Manage payroll, pensions and staff cost modelling.
- Oversee the Finance Officer's work and maintain robust financial controls.
- Engage with senior stakeholders (e.g., Trust CEOs/CFOs) and negotiate subscription agreements.

## 2. Operations

- Work closely with the Head of Operations to support resourcing of shared staff and resolve operational bottlenecks.
- Work closely with the Head of Operations to support operational functions including systems, HR processes, database management, marketing operations and schools support.
- Work closely with the Head of Operations to ensure clear roles, structures and internal processes that support sustainability and compliance.

## 3. Systems & Processes

- Together with the Head of Operations lead the development and integration of organisational systems (CRM, finance systems, databases, workflow tools).
- Together with the Head of Operations ensure efficient interactions between systems, especially around subscriptions, invoicing and contracts.
- Together with the Head of Operations drive process improvement across the organisation, improving data hygiene, accuracy and staff experience.

## 4. People & Team Management

- Line manage designated colleagues, ensuring strong planning, communication and performance management.
- Support recruitment, onboarding, training and organisational change processes.
- Help maintain a relational, mission-driven team culture and cohesive cross-team working.

### 5. Governance & Compliance

- Ensure compliance with financial, HR, safeguarding, data protection and regulatory requirements.
- Maintain key organisational policies pertaining to finance, including risk management processes and internal controls.
- Support Directors with Employee Ownership governance, board reporting and stakeholder updates, including the annual employee voice reporting cycle.

## 6. Cross-Organisational Leadership

- Contribute to organisational strategy through financial insight and capacity planning.
- Play a full role on the leadership team, especially within a financial remit.
- Lead operational readiness for MAT partnerships and large-scale agreements.
- Contribute to organisational marketing strategy, with a particular focus on ensuring good uptake and renewals and providing input and insights on new products and new markets.
- Provide clear advice to Directors that supports effective decision-making.

## 7. Projects & Continuous Improvement

- Lead strategic improvement projects that strengthen efficiency, sustainability and organisational resilience.
- Oversee financial planning for new initiatives, products and partnerships.
- Continuously evaluate organisational needs and propose improvements to systems, structures and processes.

## **SKILLS, EXPERIENCE AND PERSONAL QUALITIES**

## **Essential Skills & Experience**

- Strong financial leadership, including budgeting, forecasting and management accounts.
- Experience preparing reports for senior leaders, trustees or boards.
- Significant operational leadership in a charity, SME, education or mission-driven organisation.
- Confident negotiating with senior stakeholders (e.g., CEOs/CFOs).

- Experience managing teams and coordinating work across departments.
- Strong systems understanding (CRM, finance systems, workflow tools).
- Experience with subscriptions, contracts, invoicing or income processes.
- Ability to analyse complex information and propose clear, practical solutions.
- Understanding of governance, HR processes, safeguarding and GDPR.

## **Desirable Skills & Experience**

- Understanding of Catholic schools, MATs, dioceses and parishes, including their mission and governance.
- Ability to work confidently with Catholic leaders (e.g., headteachers, trust CEOs, diocesan officers, parish clergy).
- Experience implementing systems or leading organisation-wide process improvements.
- Experience supporting trustees, advisory boards or governance bodies.
- Experience developing financial models, business cases or scenario plans.
- Commercial awareness and confidence in negotiating value-driven agreements.
- Experience in a mission-driven or values-led organisation.

#### **Personal Qualities**

- Strategic thinker with strong attention to detail and a hands-on, practical approach.
- Clear communicator who can translate finance into accessible insights.
- Calm, organised, resilient and able to manage competing priorities.
- Relational and supportive leadership style.
- High integrity and professionalism.
- Commitment to Ten Ten's Catholic mission and willingness to work in alignment with its ethos.